

INTEGRATED MANAGEMENT SYSTEM (IMS)

Scope of operation for Telegroup Beograd certificates according to following standards:

ISO 9001	Quality Management System (QMS)
ISO 14001	Environmental Management System (EMS)
OHSAS 18001	Occupational Health and Safety Management System (OHSAS)
ISO 27001	Information Security Management System (ISMS)
ISO 22301	Business Continuity Management System (BCMS)
ISO 50001	Energy Management System (Energy Efficiency) (EnMS)
ISO 37001	Anti Bribery Management System (ABMS)

Design, development, integration, sale and technical support of services and solutions of information and communication technologies. Designing and investment construction of infrastructure facilities in the areas of telecommunications, water, construction, power and gas systems.

Scope of operation for Telegroup Beograd certificate according to following standards:

ISO 20000-1	IT Services Management System (IT SMS)
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IT service management which supports: network solutions, server systems and virtualization, storage, backup and archive systems, wireless networks and radio links, data and network security solutions, video IPTV and OTT solutions, software solutions and software engineering, cloud services, energy, technical security systems, unified communications and engineering, installation, consulting and support services, in accordance with service catalogue of TeleGroup d.o.o. Beograd within its technical and organizational boundaries

Scope of operation for Telegroup Banja Luka certificates according to following standards:

ISO 9001	Quality Management System (QMS)
ISO 14001	Environmental Management System (EMS)
OHSAS 18001	Occupational Health and Safety Management System (OHSAS)

Design, development, integration, sales and technical support to ICT services and solutions.
Design and construction of infrastructure facilities for telecommunications.

Scope of operation for Telegroup Banja Luka certificate according to following standard:

ISO 27001	Information Security Management System (ISMS)
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Delivery and installation of the ICT equipment and services In accordance with SOA dated 26th March 2014.

Scope of operation for Telegroup Banja Luka certificate according to following standard:

ISO 20000-1	IT Services Management System (IT SMS)
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The IT service management system supporting the provision of ICT installation and support services in accordance with service catalogue of TeleGroup d.o.o. Banja Luka